



**By 2030 eThekweni will be Africa's
most caring and liveable city**



CFO's Forum

7 November 2016

mSCOA Lessons Learnt / Challenges

- mSCOA is an organization reform, not just a finance one
- Change Management is critical to the overall success to implementation
- Data Clean Up must start early due to the impact on migration.
- Multiple migrations required from the old chart to the new. Balances need to be taken on 30 June, after the finalization of the AFS and after the post audit adjustments.



mSCOA Lessons Learnt / Challenges

- Current Time Frames are not achievable. Significant change is required within the organization and various systems are required to be phased out.
- The theoretical approach impacts significantly on Metro's
- As pilots, the ever changing nature of mSCOA makes it very difficult to implement
- The change in the NT mSCOA Team has impacted on the system development as agreed upon concepts are no longer valid .The change in the NT mSCOA staff has resulted in changes in interpretations.



mSCOA Lessons Learnt / Challenges

- Multiple systems exist in the municipality ,therefore sufficient time is required to rationalize these into the core system, as significant capital has been outlaid .i.e. we need to ensure that we get a return on investment.
- The CIDMS Structure that has been incorporated into the Assets and Project Segment,which is being piloted by 3 cities, eThekweni being one of them. This is to determine whether the principles are achievable or if changes will be required. Will impact on the mSCOA Chart as well as operationally.
- The Revenue System was designed on a consolidated debt principle, to change the system would take approximately 24 months. System cannot cater for mSCOA at a transactional level, due to the volume.



mSCOA Lessons Learnt / Challenges

- Using the Project Segment to drive the IDP will work from a Capital perspective, limitations exist for the Operating Expenditure. System still being amended to cater for all the requirements.



mSCOA – Impact on Finalisation of AFS, Processes, etc

- System downtime – to enable the migration of data
- Impact on staff as the same resources were involved in the post implementation support as well as finalizing the AFS, attending to Audit Queries, etc
- Increase in the volume of accruals as payments module had to close early
- Accruals had to be reversed manually due to the change in account numbers
- Ongoing training required to capacitate staff
- Delays in payments, receipting of orders, and stores issues due to the change in account numbers as well as migration issues.



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